## **Settlement Support New Zealand** Auckland City – Tāmaki-makau-rau

Haere koe i te ara a taihoa, ki a tae ai koe ki aua atu ("Travel on the pathway of by and by, so that you may reach goodness knows where." Accept what the future



Haratua (May)/Issue 18



Bevan Chuang. **Settlement Support** Coordinator -**Auckland City** 

## Haere Mai, Nau Mai, Haere Mai

Kei te pēhea koutou? Welcome to the eighteenth Settlement Support New Zealand—Auckland City Newsletter.

The objective of this newsletter is to provide you with information about what Settlement Support - Auckland City does, where you can find information about employment, education, health services and many other aspects of settling in New Zealand. This is also an opportunity to share with you the services which are available around Auckland city.

Please feel free to pass on this newsletter onto friends, family and community colleagues.

### **Updates from Settlement Support New Zealand – Auckland City**



## **SETTLEMENT** SUPPORT

**NEW ZEALAND** 

Connecting newcomers locally

Local Settlement Forum for Auckland City: Personal and Community Safety: Be Informed, Be Prepared and Be Safe!

The forum was held at the Auckland Regional Council on the 1st May 2010 in conjunction with New Zealand Fire Services, New Zealand Police, Neighbourhood Support, Auckland City Council and Human Rights Commission.

The event was well attended and had excellent response from the participants. Attendees were able to receive new information and service providers were able to gain new insights of the clients needs.

### SSNZ Webpage and Welcome Guide

SSNZ Webpages will be relaunched to align with the growth of SSNZ Auckland City and the SSNZ Website www.ssnz.govt.nz. The Welcome Guide for newcomers to the Auckland City will be introduced as part of the relaunch.

The welcome pack will provide newcomers with basic settlement information about housing, education, employment, health, driving, banking, transportation, the legal system, etc. Do let us know what you think by contacting your Settlement Support Coordinator - Auckland City on (09) 625 3093 or ssnzauckland@armsmrc.org.nz.

### 999 Opportunities Billboard

Thanks to the great guys at 999 Opportunities SSNZ Auckland City have received a free "box" on the billboard, located at the corner of Victoria Street and Elliot Street. The billboard is divided into 1000 25cmx15cm boxes where the logos will feature. People can visit the website to find out more about the organisations and opportunities. In addition, members will receive a weekly update about other members and opportunities. Watch out for SSNZ and visit http://www.999opportunities.com/ for further information.



### Clients Data for April 2010

SSNZ Auckland City has assisted more than 200 individual clients in April, about 44% of the clients contacted SSNZ Auckland through face-to-face; 42% through workshops; 6% through emails and 6% through telephone. Employment remained as the top enquiries, followed by immigration, cultural and learning English.







### **Updates from Department of Labour**

## New employment relations and health and safety resource

A productive workplace is one where people are safe, healthy, and treated fairly. Creating this sort of environment helps organisations recruit and retain skilled staff, minimise employment relationship problems, and avoid tragic and costly accidents.



The *Big Six* is a series of six brochures that provide checklists and tasks that draw attention to legal responsibilities and good employment practices. The brochures cover the key areas on which small and medium sized businesses commonly seek information. Links are provided to the Department of Labour's online tools and to further information on: health and safety; hiring new employees; pay; holidays and leave; managing performance; and ending employment relationships.

The brochures also list other organisations that can help with starting and running a business.

To find out more about the Big Six, or to download it from the Department's web-site <a href="http://www.dol.govt.nz/big6/">http://www.dol.govt.nz/big6/</a>

### **Employment Agreements**

Every employee, whether working full time or part time, must have a written employment agreement. This can be either an individual agreement or a collective agreement.

Individual employment agreements are negotiated between individuals and their employer and bind only those parties. A collective agreement is negotiated between a registered union and an employer. A collective agreement is only binding on employees that are members of the union and whose positions are covered by the coverage clause of the collective agreement. For more information on employment agreements go to: <a href="https://www.ers.dol.govt.nz/relationships/">www.ers.dol.govt.nz/relationships/</a>

There are some contents that must by law be included in employment agreements, and there are also a number of minimum conditions that must be met, regardless of whether they are included in agreements. Employment law also provides a framework for negotiating additional entitlements. For more information on what needs to be included in employment agreements and the minimum conditions, go to: <a href="https://www.ers.govt.nz/relationships/terms.html">www.ers.govt.nz/relationships/terms.html</a>

The Employment Agreement Builder is on online tool developed by the Department of Labour to help employees and employers customise a mutually agreed employment agreement that suits individual situations. To see how it works, go to: <a href="https://www.ers.dol.govt.nz/EmploymentAgreementBuilder/builder/Default.aspx">www.ers.dol.govt.nz/EmploymentAgreementBuilder/builder/builder/Default.aspx</a>

For more information on the services offered by the Department of Labour in the Employment Relations environment visit <a href="https://www.ers.dol.govt.nz/">www.ers.dol.govt.nz/</a>



### Aaaa-Chew!

### Flu vaccination is now available

If you are over 65 and over, with long-term health conditions, pregnant, severely obese or 6 month – 5 years old who are enrolled in certain general practices with high numbers of people who are Maori, Pacific and/or from high deprivation areas, you are entitled to free flu vaccination this year.

The 2010 seasonal influenza vaccine will include protection against three types of flu, including the Pandemic H1N1 Influenza (swine flu).

Check with your doctor or visit <a href="www.fightflu.co.nz">www.fightflu.co.nz</a> or text FLU to 515 for further information.







# What's Coming Up?

### Workshops

\*All free unless otherwise stated.

### **Job Search Workshop**

17<sup>th</sup> and 18<sup>th</sup> May, 9.30am—2.00pm

Workshop to assist with your job search. Held in conjunction with Work & Income NZ, Career Services and the Auckland Chamber of Commerce.

### **Legal Clinics**

Fridays, 9.30am—12.00pm

Heval Hylan, Principal of Hylan Law Barrister & Solicitor, will be providing free 10-minutes legal advice on immigration, family law, contract, trusts and other areas of law in general.

### **Financial Advice**

Fridays, 10.00am - 12.00pm

Tina Chen, founder of TC Financial Planning Ltd, will be providing free 10-minutes financial and budgeting advice, in English, Mandarin or Cantonese.

### **Relating Well in New Zealand**

Saturday, 8th May 2010, 9.00am - 4.00pm

Life in a new country can be challenging. Relating Well in New Zealand is a FREE course that provides migrants with information and skills for settling well in New Zealand. How is New Zealand different? Stages of cultural shock and change. Creating a new life. Using your skills. Practical information and Networking.



### **Marae Visit**

Sunday, 16<sup>th</sup> May 2010, 9.00am - 4.00pm

Introduction to Maori history, life and culture at Orakei Marae. Including traditional Hangi lunch. Registration essential. \$15/per person.



### **Inland Revenue's Online Services**

Saturday 22<sup>nd</sup> May 2010, 9.30am - 12.00pm

All about Inland Revenue's website. Online help for business - "Tool for Business". Easy navigational skills, demonstration links for online filling of Income Tax, GST, PAYE and other returns. The various calculators available. Advantages for registering for online services. How to create your own personalised due date calendar. Easy navigation to all forms and guides of the Inland Revenue.



### For more information or to register contact ARMS on 09 625 2440 or reception@arms-mrc.org.nz. For information about workshops in 2009 visit www.arms-mrc.org.nz

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If you would like to change your subscription details or unsubscribe email snzauckland@arms-mrc.org.nz

Have you got any suggestions or feedback about the newsletter? Please email ssnzauckland@arms-mrc.org.nz



For settlement information, visit: www.immigration.govt.nz/settlement SETTLEMENT SUPPORT NEW ZEALAND SSNZ Auckland,

Charitable Trust 532 Mt Albert Road, Three Kings, Auckland Phone: 09 625 2440 Fax: 09 625 2445

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